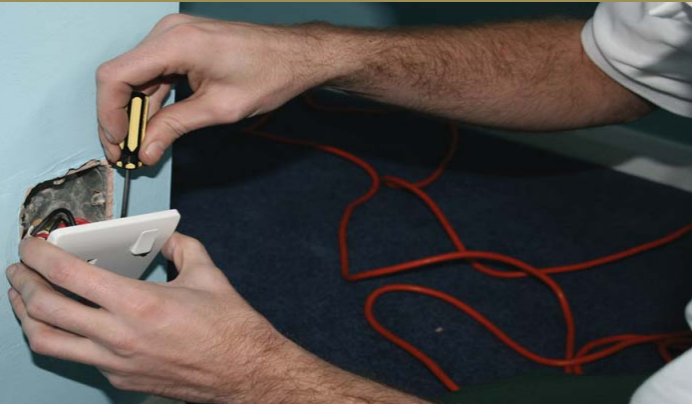


Our Services

Our technicians are able to undertake a range of residential and light commercial general maintenance and repair work including:

- 🏠 Painting and decorating
- 🏠 Carpentry
- 🏠 General maintenance
- 🏠 Basic electrical
- 🏠 Plumbing repairs



Frequently asked questions

Q: I want to open an account, what's the next step?

A: Simply complete the account application form and send to the address on the form.

Q: Who do I contact if I have a query about the service I receive?

A: Contact Go Maintenance at 0116 251 8767 or email to mail@gomaintenance.co.uk

Q: Can I get management information reports?

A: Go Maintenance are able to provide a range of management information. Please speak to us about your requirements.

Friendly
and reliable
property
care from



Customer Service

Our objective is to provide customer service that consistently exceeds our customers' expectations.

From the first call right through to satisfactory sign off, each job will have our total commitment and dedication.



Go Maintenance Ltd

The Beaumont Enterprise Centre
Boston Road, Leicester LE4 1HB.
Tel: 0116 251 8767

Email: mail@gomaintenance.co.uk
www.gomaintenance.co.uk

Registered in England and Wales No. 06362804



About us

At Go Maintenance, we have developed a general maintenance service specifically targeted at helping property professionals with a range of general maintenance requirements.

We provide a friendly and reliable property maintenance service which means that property managers, landlords and tenants can have total peace of mind.



We will work hard to not only meet, but even exceed your expectations through a combination of the right people with the right skills, attitudes and customer focus.

Opening an account

To open an account, simply complete an account application form. The credit limit for your account is based upon the information you supply on this form.

Quotations

Generally, any work that can be carried out in under 2 hours will be completed immediately. If a quotation is required, it will be supplied in writing for your consideration. Quotations are free of charge.

Work Orders

Work orders are completed in writing for all jobs. This serves to minimise the possibility of any misunderstanding about your requirements.

Customer Satisfaction

A customer satisfaction report is left with the tenant after every job. Feedback from these reports is used to continuously improve our service and for staff assessment.



People

Go Maintenance people are trained to carry out their responsibilities to a high standard whilst delivering a high level of customer service.

Staff are punctual, smart and polite. They will arrive in branded vehicles and uniforms & carry id cards.

Vehicles are stocked with a wide range of tools and consumables to enable most jobs to be completed without leaving the property

Health, Safety & Environment

At Go Maintenance we take HS&E very seriously. We believe that all accidents can be avoided. Employees are trained to work using safe practices and to leave all jobs in a safe condition upon completion.

And for total peace of mind, we are backed by £5 million Public Liability insurance.

Pricing

Go Maintenance pricing policy is to charge a fair rate for each job...and then to absolutely deliver on our commitments. We will not reduce cost by cutting corners on labour or materials.

